



## Quality Policy

### THE PRINCIPLES

Istituto Secoli pursues client/student satisfaction and quality of the Higher Education and Professional Education courses it offers by means of:

- the teaching staff's selection and education, its cultural, technical and professional training, and the tracking of its learning outcomes;
- updating the education programs and the teaching methods in order to always comply to the working reality, the tools and the technologies used by fashion companies, as much as to the most advanced educational standards;
- updating the spaces, the equipment and the educational technologies;
- constant involvement of the client, in a perspective of cooperation and transparency;
- reaching educational goals by the end of the academic term, particularly with a job placement.

### CHOICES MADE FOR QUALITY

Management approaches these guidelines as goals, translating them into concrete, objective, measurable, and verifiable commitments. The achievement of these goals is reached thanks to the systemic involvement of the Istituto Secoli staff and teachers in the process of quality goals' assessment and monitoring, done through a consistent re-evaluation of the effectiveness of the education and the state of relations with the customer system.

Coherently with this premise, Istituto Secoli has adopted a Management System for Quality adherent to the requirements of the UNI EN ISO 1990 policy and has arranged tools to measure and evaluate the level of client satisfaction.

Management has been committing directly to the maintenance of an efficient management system, to constant improvement, and to guaranteeing that applicable requirements are met, specifically those indicated by Regione Lombardia for institutions accredited for education and training services, as well as all the other legal obligations.

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Stefano Secoli  
President

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